

Starting December 2 of 2024, the My Number card will replace the current health insurance card (hoken-sho), and new health insurance cards will no longer be issued.

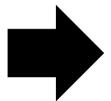


This is a new government measure, and we cannot fail to comply with it.

#### How it works

Present your My Number card at hospitals and clinics. The staff can assist you with how to register the card in the reading machine.







#### Important points



# About the health insurance registration certificate

Kyokai Kenpo (Health Insurance Association) will send the registration certificate to everyone. It is **NOT VALID FOR USE** in hospitals. It serves only to inform you of your number and insurance details.





# Use of the current health insurance card (hoken-sho)

- Anyone who already has a health insurance card will be able to continue using it for up to 1 year from December 2, 2024.
- For those who have not yet obtained a My Number Card, it is important to get one as soon as possible.



# New enrollees in social security after December 2

For people who join the social security system after 12/02/2024 but, for some reason, <u>are</u> <u>unable to issue a My Number Card</u>, it is possible to request a card called "Shikaku Kakunin-sho" (Certificate of Qualification).

```
健康保険 本人(被保険者) 令和6年12月2日交付 記号 000000000 番号00 (枝番)00 氏名 協会 太郎 生年月日 平成元年 5月10日 QR 1ード 資格取得年月日 令和6年12月2日 有効期限 令和11年11月30日 保険者番号 999999999 保険者名称 全国健康保険協会 ○○支部 保険者所在地 ○○市○○町9-9-99
```

The request for the card must be made on the official Kyokai Kenpo (Health Insurance Association) website.

Important: The process of issuing the card takes <u>about 2 months</u>.

#### **Frequently Asked Questions**

## I don't have the My Number Card, what should I do?

Obtain the card through your local city hall. If for any reason you cannot, request the "shikaku kakunin-sho" from Kyokai Kenpo (see previous page).

# What should I do with my current health insurance card (hoken-sho)?

You can use it for up to 1 year starting from December 2, 2024.

# Do my dependents also need to use the My Number Card?

Yes

## What happens if I stop working with Techno Service?

Your health insurance will be terminated because **NO CONTRACT, NO INSURANCE**.

# If I stop working, will I be automatically enrolled in the Kokumin Hoken?

No. Your health insurance will be terminated and you will need to apply for your next insurance.



# Questions about the My Number Card

For more information about the My Number Card and its use, contact the specialized support service of the Health Insurance Association.



0570-015-369

**Service Hours:** 

Weekdays, 08:30AM to 5:15PM.

Support in various languages

including English and Tagalog.

